

Active Members - 2017



71%

The percent of respondents who say WRS' customer service is excellent and good, an increase for the third year in a row.

(25% are neutral or don't know)

410

randomly selected respondents reflect the views of active employees with a margin of error of +/- 5% with a 95% confidence interval.

How important is the WRS defined benefit pension plan to keeping you in your current employment?

86% say it's
✓ very important or ✓ mostly important

74%

The percent of respondents who have a positive and mostly positive view of WRS

About **81%** of respondents say they feel the system operates in their best interest and **82%** say they believe WRS is financially strong.

If available, do you think you would use an IRA if added to the Deferred Compensation 457 Plan?



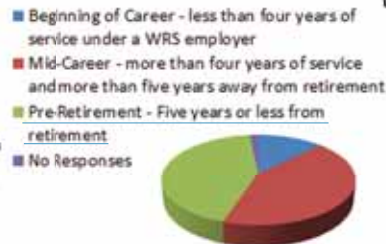
ACTIVE MEMBER SURVEY 2017



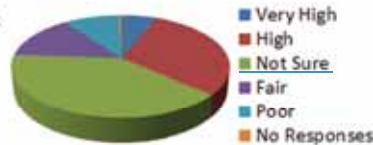
1. How important is the WRS defined benefit pension plan to keeping you in your current employment?



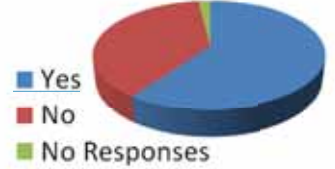
2. How would you characterize your career stage?



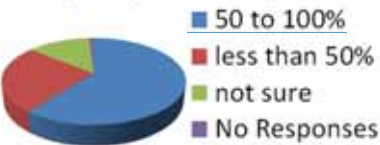
3. Rate your confidence in having enough money to live comfortably throughout your retirement years.



4. Have you ever tried to estimate how much income you will need in retirement and if you are currently saving enough to meet that need?



5. Excluding your home and other property, roughly what percentage of your non-Social Security retirement assets -- pension, WRS 457 Plan and other retirement savings -- is through the Wyoming Retirement System?



6. Suppose you had \$100 in a savings account and the interest rate was 2% per year. After one year, how much do you think you would have in the account if you left the money to grow?



7. Imagine that the interest rate on your savings account was 1% per year and inflation was 2% per year. After 1 year, how much would you be able to buy with the money in this account?



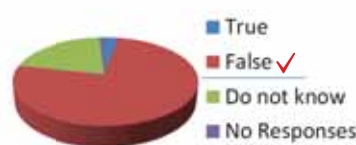
8. If interest rates rise, what will typically happen to bond prices?



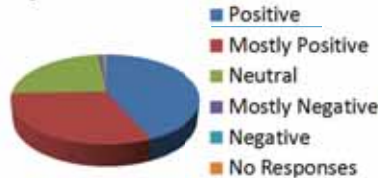
9. True or false. A 15-year mortgage typically requires higher monthly payments than a 30-year mortgage, but the total interest paid over the life of the loan will be less.



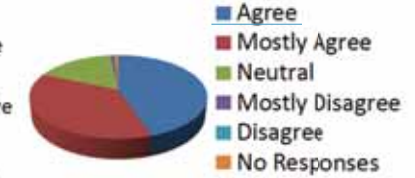
10. True or false. Buying a single company's stock usually provides a safer return than a stock mutual fund.



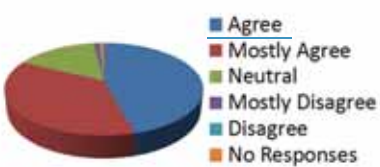
11. What is your general attitude regarding your experience with the Wyoming Retirement System?



12. I believe WRS operates in my best interest.



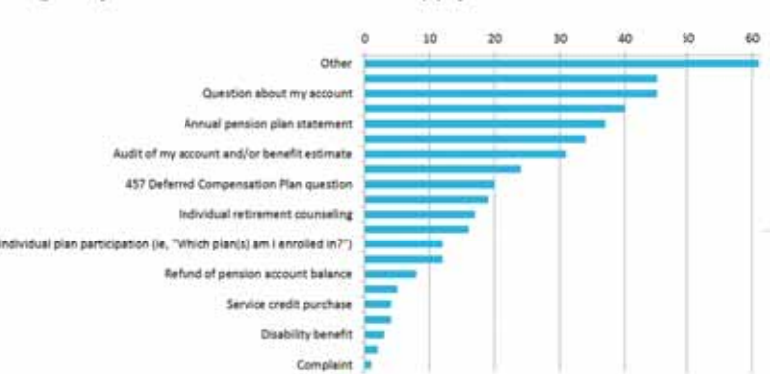
13. I believe WRS is a solid financial institution.



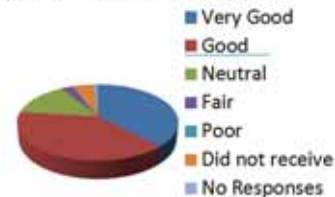
14. How would you rate the overall customer service of WRS?



15. In the last year, I contacted WRS regarding the following subject. Please select all that apply:



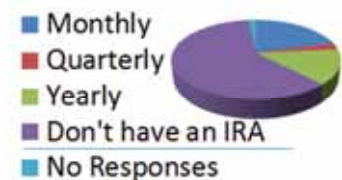
16. Please rate the overall usefulness of your annual statement for your pension account(s):



17. WRS is evaluating adding an IRA to its Deferred Compensation 457 Plan. This would allow you to 1) continue to contribute even after ending employment, 2) contribute an additional contribution limit and 3) would also allow your spouse to have an IRA account with WRS. If available, do you think you would use this feature?



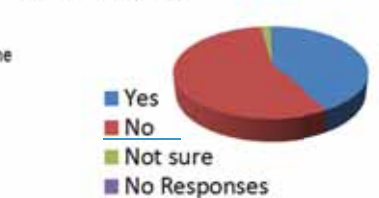
18. If you currently have an IRA, generally speaking, how often do you contribute to it?



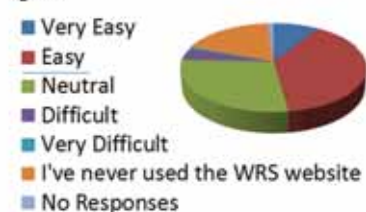
19. What is your preferred method of obtaining information from WRS?



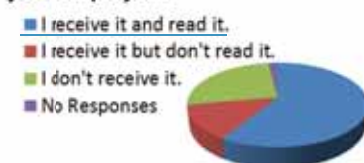
20. Have you ever attended a free seminar given by a WRS Retirement Educator?



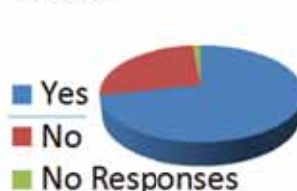
21. How easy is it to find the information you are looking for on the WRS website at retirement.wyo.gov?



22. Do you receive WRS' semi-annual newsletter electronically from your employer?



23. Do you have a Facebook account?



24. WRS staff is knowledgeable regarding retirement issues and procedures.

